

Sr.	Criteria	Document
1	The bidder must be a legal entity, capable of entering into an agreement in its own capacity.	Certificate of incorporation
2	The System Integrator should be a current legal entity with a minimum 10 years of experience in India.	Appropriate Supporting Document
3	The Bidder should be a profit making entity. The bidder must be a profitable organisation in 2 years out of past 3 financial years. Average Annual turnover of Rs. 100 Crores in last 3 financial years	Segment of Balance sheet clearly marking the segment for last 3 years
4	Financial statements i.e. Audited Balance sheet and Profit & Loss accounts for last three years(FY2019-20, FY2020-21 and FY2021-22)	Audited Balance Sheet or CA certificate.
5	The participant should be a profit making entity. It should not have incurred / reported losses during any of the last Three financial years.	Appropriate Supporting Document
6	Certificate from the Banker certifying that the System Integrator is not an NPA account holder.	Certificate from Bank
7	The System Integrator should have permanent office in Mumbai.	Appropriate Supporting Document
8	Bidder must hold the capacity to depute all resources on their company payroll where no sub-contracting is allowed.	Self declaration on company letterhead with sign & stamp
9	The participant should produce a declaration that it has not been blacklisted by any public sector organization. (Self signed /undertaking declaration to be submitted).	Supporting Document
10	An undertaking that, no penalties/fines have been imposed on their entities by any Regulator or Govt Agency or any Authority for breach of any Regulations or Laws.	Supporting Document
11	Performance Bank Guarantees (BG) amounting to 10% of selected bid value to be submitted by the selected System Integrator valid for a period of Five years from a Scheduled Bank other than SBI and its Associates. BG should be submitted by successful System Integrator only upon issuance of PO. Payment of last milestone of 10% will be kept on hold and will be release against BG.	BG will be required to be submitted after issuance of PO to successful bidder
12	The System Integrator should have adequate experience, expertise, capabilities, and skilled personnel comprising experts in - a) Data Center operation b) Central Network Support operation c) DC Virtualization d) Storage Administration e) Linux OS support f) DR DCO that will enable the System Integrator to execute and perform the jobs specified in the SOW, efficiently and effectively.	Supporting Document
13	Power of Attorney / Authorization Letter is to be submitted in-favour of the person, who is signing and submitting the RFP on behalf of the bidder.	PoA
14	Bidder should be fully complied with statutory employee norms for minimum wages, PF and ESI. SBI Life will have the rights to verify supporting documents from the winning bidder on regular intervals.	Self declaration on company letterhead with sign & stamp
15	Bidder will provide the self declaration regarding GST that I/We are regular filer of GST returns. Please find attached the recent GST filing details in separate document.	Self declaration on company letterhead with sign & stamp
16	The Bidder should have adequate certified trained personnel comprising support staff to enable the Bidder to execute the work as per requirement, on a continuous basis during the tenure of the work.	Provide details in separate sheet
17	Bidder should have minimum 2 customer references from Indian BFSI. Present Individual customer setup reference with Min. 1000 Servers (500 MS Windows, 500 Linux) and 1500 WAN links.	Self declaration and display copies of PO / evidence during presentation.